

Product Support Bulletin



Information for Correspondent Lenders of SunTrust Mortgage, Inc.
May 8, 2015 • COR15-026

Alert

Update

Reminder

Clarification

Training
Information

Preview

Address for PMI/MIP Checks & Transfer of Servicing

SunTrust Mortgage, Inc. updates the regular and express mailing address for Private Mortgage Insurance (PMI) checks, Mortgage Insurance Premium (MIP) checks and transfer of servicing information.

Intended Audience

Origination Processing	Secondary Marketing	Underwriting	Closing Delivery Funding	Compliance Legal	Other
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Effective Dates

Friday, May 8, 2015
This update is effective immediately.

Background Information

Upon a recent review of our mailing address information, SunTrust Mortgage found an opportunity to provide a more specific address for Correspondent lenders to use with any PMI/MIP checks and transfer of servicing information that would need to be sent onto us.

Bulletin Details

PMI/MIP Checks and Transfer of Servicing

When sending PMI or MIP checks or transfer of servicing information to SunTrust Mortgage by regular or express mail, use the following address:

SunTrust Mortgage, Inc.
Attn: PMI/MIP Department
Mailcode: RVW 0532
1001 Semmes Avenue
Richmond, VA 23224

Revised Materials

Click [The Correspondent Division](#) to review the revised material.

Action Required

**Closing, Delivery, and Funding
Starting May 8, 2015**
Begin using this updated address.

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Former Guidelines

Previously, we did not publish an address for transfer of servicing information and the published address for Mortgage Insurance Policies was:

Express Mail Address	Regular Mail Address
ValueTree Services Dept. RVW 3166 1001 Semmes Avenue Richmond, VA 23224	ValueTree Services Dept #. RVW 3166 P.O. Box 85118 Richmond, VA 23285-5188

Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Direct contact information for each correspondent relations coordinator is located in General Section 1.01: The Correspondent Division.
Emerging Banker Account Executive	Specific questions on applying this procedure to specific loan files. Direct contact information for each account executive is located in General Section 1.01: The Correspondent Division.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 4.

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