

Product Support Bulletin

Information for Correspondent Lenders of SunTrust Mortgage, Inc.
October 30, 2015 • COR15-049



Alert

Update

Reminder

Clarification

Training
Information

Preview

Submit Appraisals via CMS

SunTrust Mortgage, Inc. adopts the use of Collateral Management System® (CMS®) Appraisal Portal for loans underwritten by SunTrust Mortgage.

Intended Audience

Origination Processing	Secondary Marketing	Underwriting	Closing Delivery Funding	Compliance Legal	Other
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Effective Dates

Friday, October 30, 2015
Effective for all appraisals submitted to SunTrust for underwriting.

Background Information

SunTrust Mortgage seeks to enhance client delight by employing the use of CMS Appraisal Portal to accept and track appraisals submitted to SunTrust Mortgage for underwriting.

Bulletin Details

Delivering Appraisals to SunTrust Mortgage for Underwriting
For all appraisals submitted to SunTrust Mortgage for underwriting purposes, upload the appraisal to CMS Appraisal Portal.

Email CorrespondentAppraisals@SunTrust.com for CMS access and support services.

With this update, we've eliminated the Appraisal Review Submission Sheet (COR 0032).

Revised Materials
Click [Underwriting](#) to view revised material.

Action Required

Origination, Processing, and Underwriting
As of October 30, 2015

Upload appraisals to CMS Appraisal Portal for delivery to SunTrust Mortgage for underwriting.

Former Guidelines

Previously, lenders emailed appraisals to CorrespondentAppraisals@SunTrust.com for loans underwritten by SunTrust Mortgage.

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Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Direct contact information for each correspondent relations coordinator is located in General Section 1.01: The Correspondent Division.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 4.

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