

Product Support Bulletin

Information for Correspondent Lenders of SunTrust Mortgage, Inc.
March 16, 2018 • COR18-013



Alert

Update

Reminder

Clarification

Training
Information

Preview

Key Loan Program Asset Documentation Revisions

SunTrust Mortgage, Inc. revises asset documentation requirements for the Key Loan Program.

Effective Dates

Effective for new and existing applications on or after March 16, 2018.

Background Information

In an effort to facilitate client delight for borrowers, asset documentation requirements were revised for the Key Loan Program.

Bulletin Details

Asset Documentation Requirements

SunTrust Mortgage revises the following items in regards to asset documentation requirements for Key Loan Program transactions:

- unless otherwise specified, asset account statements must reflect the most recent 2 months or 60 days account history, and
- the asset account documentation must show the last four digits of the account number.

Revised Material

Click [Key Loan Program](#) to view the revised material.

Former Guidelines

Previously, Key Loan Program guidelines required most recent 2 months asset statements and the entire account number to be present on the asset statement.

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Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Direct contact information for each correspondent relations coordinator is located in General Section 1.01: The Correspondent Division
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 4.

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