

Product Support Bulletin

Information for Correspondent Lenders of SunTrust Mortgage, Inc.
April 13, 2018 • COR18-018



Alert

Update

Reminder

Clarification

Training
Information

Preview

Refreshed Look for Correspondent Seller Guide

SunTrust Mortgage, Inc. is excited to announce a new and refreshed look to the *Correspondent Seller Guide*. This update is more user friendly making it easier to use when looking up information.

Effective Date

Effective Monday, April 16, 2018.

Background Information

SunTrust Mortgage continuously looks for opportunities to improve service and the delivery of information to our clients. Recent site updates offer a refreshed look to *Correspondent Seller Guide*.

Bulletin Details

What's new? Here are a few highlights:

- Streamlined Home Page layout provides quick access to all sections.
- Easy access to archive bulletin materials organized by year.
- New Communication Tab for general lender communications.

Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Direct contact information for each correspondent relations coordinator is located in General Section 1.01: The Correspondent Division
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 4.

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