

# Product Release

Information for Correspondent Lenders of SunTrust now Truist Bank  
March 27, 2020 • COR20-010



Alert

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Clarification

Training  
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Preview

## Correspondent Division Updates

SunTrust now Truist (Truist) updates the *Correspondent Seller Guide* to reflect recent changes to key contacts within the Correspondent Division.

### Effective Dates

Effective March 27, 2020

### Background Information

We regularly update information pertaining to the Correspondent Division within the *Correspondent Seller Guide*.

### Bulletin Details

#### Contact Information

The *Correspondent Seller Guide* includes updates to key contacts for the following support areas:

- Key Correspondent Division Contacts
- Key Non-Delegated Contacts
- Correspondent Support Contacts

#### Correspondent Underwriting Submission Checklist ([COR 0005](#))

We updated the Correspondent Underwriting Submission Checklist ([COR 0005](#)) to clarify that the flood certification must be submitted with the credit file on all loans sent to SunTrust to be underwritten.

#### Revised Materials

Click [The Correspondent Division](#) and [Correspondent Underwriting Submission Checklist](#) to review the revised materials.

### Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Contact Correspondent Relations Coordinators at 800.382.2111, Option 1.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3.

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